

# **NEW TRASH SERVICE**

**To: Residents of West Memorial C.A.**

On **January 1, 2010**, WCA Waste (WCA) will be your new trash collection provider.

**TRASH SERVICE DAYS WILL BE  
TUESDAY AND FRIDAY.**

**Please have trash out at curb by 7:00 am each pick up day.**

On each regularly scheduled collection day, WCA will collect residential refuse located at the curbside. Refuse must be either in trashcans or bags not exceeding 40 gallons or weighing over 40 pounds.

**An important change to your service will be Heavy Trash and/or extra bags will be picked up on both pick-up days, Tuesday and Friday.**

Trees, shrubs, brush trimmings and fencing must be bundled in lengths no greater than 4 feet with no branch diameter exceeding 3 inches. The bundling is required to allow quick pickup and size limitations are required to avoid damaging the equipment in the crushing process. All residential waste materials except tree and yard waste must be either in containers, bags or bundles not exceeding 40 pounds.

Items such as appliances, furniture, carpet (up to 1 room, rolled up four feet wide and less than fifty pounds), cardboard boxes (flattened). By Federal Law, refrigerators and freezers or any other items containing Freon must be drained of Freon and have an accompanying bill to validate such service was performed.

Items excluded from normal collection are dirt, rocks, bricks, concrete, tires, batteries, motor oil, cooking oil, waste generated by a private contractor or any materials or items deemed hazardous materials. WCA will leave a tag explaining the reason for non-collected item(s).

**An enhanced feature of the new provider will allow for items excluded by the contract if notified in advance**, WCA will meet with a resident prior to collection day to determine a price to haul the non-contract items. If a resident does not notify WCA of such a special pick-up before its scheduled day, then WCA will leave a notice for the resident to contact Contractor during normal office hours before the next scheduled pick up day.

Please do not dispose of gasoline, motor oil, paints, cooking oil, or any other liquid items in a container that is not visible to Contractor personnel. If it results in spillage, that causes a stain, WCA is not responsible for the clean up.

## **Recycling is every Friday**

WCA takes great pride in our recycling program and efforts. Ensuring the best recycle program for our customers takes time and effort on both sides. Please remove caps, liquids and food products from inside the containers. Please only use the recycle bins for recyclable materials, not as an extra trash container.

**WCA will collect papers, plastics, aluminum and tin cans that are placed within the provided recycling bin. If items exceed container capacity, *please place them adjacent to bin.***

WCA will provide each current residence with one recycling bin. WCA will replace any bins that are defective or otherwise become unusable due to normal wear and tear. Theft, lost or additional bins can be replaced at \$8.00 each.

If you find items left in your bin that are not recyclable please dispose of these items in your trash container for the next scheduled pick up.

## **Holidays**

When regular pick-up falls on a holiday, New Year's Day, Memorial Day, July 4<sup>th</sup> – Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, the pick-up will be made on the next regular scheduled pick-up day. If your recycling day falls on a holiday it will be picked up the next week on your normal scheduled recycle day.

## **Billing**

WCA will invoice each individual residence on a quarterly basis. Bills are due 30 days after receipt. Any residents failing to pay will receive a statement, have services discontinued and incur a \$25.00 late/reconnect service fee.

## **Contact Information:**

Waste Corporation of Texas  
8515 Highway 6 South  
Houston, TX 77083  
Ph: (281) 368-8397